

TAYLOR HILL SCARVES & CO.

FAULTY ITEM

We regret you have received a faulty item. We pride ourselves with high quality control, as we want our customers to always be happy, but sometimes it is beyond our control.

This is what we need from you:

1. Fill in this form.
2. Email this form and the photo to enquiry@taylorhillscarves.com.

Company name	
Contact person	
Contact number	
Email	
Address	
Suburb	Postcode: State:
Date of submission	
Invoice Number	

Unsure of the product code? Visit www.taylorhillscarves.com.au under collection or log in.

Code	Colour	Quantity	Remarks

Please be informed all reports are subject to approval. This is what will happen, when we receive your form, we will evaluate the photo/s and report form. There after if there is no further issue and it being approved, we will issue a credit note for the faulty/missing item.

We apologise for the inconvenience, we endeavour to sort this out within 14 days.